



INVITATION TO TENDER

PROCUREMENT OF CLOUD INTERACTIVE VOICE RESPONSE (IVR) AND AUTOMATIC CALL DISTRIBUTOR (ACD) SOLUTION

Procuring Entity: The National Water Commission

Description of Service:

The National Water Commission is requesting proposals for the Procurement of Cloud Interactive Voice Response (IVR) and Automatic Call Distributor (ACD) Solution.

Eligibility Requirements:

- Tenderers must submit:
- A valid Tax Compliance Certificate (TCC)/Tax Compliance Letter (TCL) at the bid submission deadline,
 - A valid Public Procurement Commission (PPC)/National Contracts Commission (NCC) registration at the bid submission deadline in the category of Information Technology Services and/or Information Technology Systems
 - Tender Security in the amount and format specified.
 - Completed, signed and sealed Form of Tender

Additional requirements are outlined in the Criteria used for evaluation in the Bidding Document.

Availability of Bid document and Bid Submission:

This is an online tender where tender documents, clarifications and bids will only be made available and accepted via the Government of Jamaica Electronic Procurement Portal-GOJEP (www.gojep.gov.jm). No offline (hard copies) will be accepted and there will be no physical tender drop-off of tender documents.

- Tender documents can be downloaded as of **Thursday, July 2, 2020.**
- Clarification period – no later than 7 working days (**Tuesday, July 14, 2020**) before the bid submission deadline.

Submission deadline: Tenders must be submitted via GOJEP no later than **Wednesday, July 22, 2020 at 11:00 a.m. (Jamaica time)**

Late bids will be automatically rejected by the system.

The original Bid Security MUST be submitted in hard copy to the National Water Commission (NWC) and delivered by **Thursday, July 23, 2020 at 11:00 a.m.** at the following address:

**The Tender Box
National Water Commission
18 Oxford Road
Kingston 5**

Failure to deliver the original bid security at the date and time specified will render the bid non-compliant.

The "Tender Box" is located in the Cashier's Section, to the immediate left upon entering the building at Oxford Road.

To participate in this tender opportunity, suppliers must first be registered on GOJEP AT www.gojep.gov.jm.

To register, please select the "Register as a supplier" link from the system home page.

For assistance regarding training, download of tender and upload of tender proposals, please contact the Ministry of Finance, Procurement and Asset Policy Unit Customer Care Desk at 876-932-5220/932-5253/932-5244 or email papucustomer@mo.gov.jm.

Failure of the bidder to directly register and download the Tender/Bidding document from the GOJEP website will result in ineligibility/non-responsiveness of that bid and disqualification from the procurement proceedings.

The National Water Commission is not obliged to accept the lowest or any tender and reserves the right to annul the tender process and reject all tenders at any time prior to the award without incurring any liability.



National Solid Waste Management Authority

REQUEST FOR PROPOSAL

The National Solid Waste Management (NSWMA) invites qualified companies to submit proposal for the Provision of Security Guard Services in accordance with the requirements set out in the Request for Proposal Tender Document.

PROCUREMENT METHOD: National Competitive Bidding

DOCUMENT AVAILABLE: As of **Wednesday, July 1, 2020**

ELIGIBILITY: Valid Tax Compliance Letter (TCL)
Valid Public Procurement Commission (PPC)
Certification in Safety & Security Services

CLOSING DATE: **Thursday, July 30, 2020 at 11:00 a.m.**

CONTACT INFORMATION: Kadian Diedrick – Director of Public Procurement
procurementdirector@nswma.gov.jm

ADDRESS OF ENTITY: 61 Half-Way Tree Road, Kingston 10

TELEPHONE NO(S): 876-926-8559 or 876-960-4511

COST OF TENDER DOCUMENT: \$3,000.00 (Non-refundable)

"Failure to directly purchase the Tender documents from the Procuring Entity will result in ineligibility/non-responsiveness of that bid from participating in the procurement process."

The NSWMA reserves the right not to accept the lowest, or any other tender or to annul the tender process and reject all tenders at any time prior to the award without incurring any liability.

Late submissions will not be accepted.



WESTERN REGIONAL HEALTH AUTHORITY

The Procurement of Uniform Material for the Western Regional Health Authority 2020/2021

Bid No: HR-20-0064

The Western Regional Health Authority (WRHA) now invites eligible and qualified bidders for: **The Supply of Uniform Material for WRHA for the Fiscal Year 2020/2021**

Bidding will be conducted in accordance to the National Competitive bidding (NCB) procedures as specified in the Government of Jamaica Handbook of Public Sector (Revised March 2014).

Bidders must submit the following with their bid at the time of bid opening:

Eligibility Requirements for Local Suppliers

- A valid copy of **Tax Compliance Letter (TCL) with expiry date.**
- A valid registration with the **Public Procurement Commission (PPC)**, in category **Textiles and Garments**

Mandatory Requirements:

- Completed and signed bidder's information form
- Completed and signed Bid Submission Form

To participate in this tender opportunity, bidders **must** first be registered on Government of Jamaica Electronic Procurement (GOJEP) Portal at (www.gojep.gov.jm)

This is an online tender where bidding documents, clarification and bid submission will only be made available and accepted via GOJEP (www.gojep.gov.jm). No offline (Hard copies) will be accepted and there will be no physical tender drop box for this tender opportunity.

- Tender documents will be available as of **Monday, July 6, 2020** from the GOJ's e-procurement website at <https://www.gojep.gov.jm>.

- A material viewing will be facilitated on **Wednesday, July 15 between 11 a.m. and 1 p.m.**

- Clarifications will be accommodated up to **July 29, 2020 at 10:00 a.m.**

- Bids must be submitted online on or before **Wednesday, August 12, 2020 at 1:00 p.m. EST.** Late bids will be automatically rejected by the system.

- Bidders are required to submit samples of each material type on **Thursday, August 13, 2020 by 3:00 p.m.**

For assistance in regard to registration, training, access to tender document and upload of bid proposals, please contact the Ministry of Finance, Office of Public Procurement Policy Customer Service Desk at 876-932-5220, 876-932-5253 or 876-932-5246. Or email at oppccustomer@mo.gov.jm.

The Western Regional Health Authority reserves the right to accept or reject any tenders or to abandon the tender process without any explanation to prospective bidders.



Jamaica Information Service

INVITATION TO BID

PROVISION OF SAFETY & SECURITY SERVICES

1. The Jamaica Information Service (JIS) invites tenders from suitably qualified companies for the provision of **SAFETY & SECURITY SERVICES JISIFB#2020/23.**
2. The scope of work includes, but is not limited to:
 - a) Provide armed and unarmed Security Officers
 - b) Provide Canine Service
 - c) Provide monitoring of the Agency's CCTV system
 - d) Provide Supervision for Security Personnel on a 24-hour basis for premises located at:
 - Head Office, 58a Half Way Tree Road, Kingston 10
 - Television Department, 5-9 South Odeon Avenue, Kingston 10
3. To be considered eligible, companies must possess the requisite documentation as stated in the tender document, as well as submit a security deposit of 1.5% of the Tender Sum quoted.
4. Tenders will be made available from **Friday, July 3, 2020 to Friday, July 31, 2020.** Requests should be made via email jisprocurement@jis.gov.jm.
5. One general site visit will be held at both JIS locations on **Thursday July 9, 2020** commencing at **10:30 a.m.** at JIS Head Office. All interested bidders are required to email jisprocurement@jis.gov.jm to indicate their intention to attend. No other site visit will be accommodated.
6. Tenders are to be deposited in the Tender Box located in the Lobby of the JIS Head Office at 58a Half Way Tree Road, Kingston 10, no later than **Friday, August 21, 2020 at 2:30 p.m.** Late Bids will be rejected.
7. Public opening of Tenders will be on **Friday, August 21, 2020 at 2:45 p.m.** in the JIS Canteen at the above address where physical/social distancing and sanitisation measures will be observed. Tenderers/representatives are invited to attend.

Failure to submit any of the obligatory documents shall result in the rejection of the proposal. Bid documents not issued by the JIS will be rejected.

NOTICE

REGISTRATION AND TRAINING AVAILABLE FOR USE OF THE GOVERNMENT OF JAMAICA ELECTRONIC PROCUREMENT SYSTEM

SUPPLIERS OF GOODS, SERVICES AND WORKS

In keeping with the Government's commitment to strengthen and promote Public Procurement, the Ministry of Finance and the Public Service (MOF&PS), Office of Public Procurement Policy (OPPP) is on a drive to expand the use of the Government of Jamaica Electronic Procurement System (GOJEP) to its suppliers of goods, services and works. This is in keeping with the commitment of the Government to all procurement opportunities published and managed through GOJEP.

Suppliers are being urged to register their businesses in GOJEP and take advantage of the free training sessions facilitated by the Ministry of Finance and the Public Service in the use of the system during the month of August.

Registration is easy, simply download and read the User Manuals, accessible from the User Manuals link on the Home page at www.gojep.gov.jm.

For additional information, please call the **Public Procurement Customer Care Help Desk numbers: 876-932-5220/876-932-5251** or email oppccustomer@mo.gov.jm.

GOJEP – Using technology as a tool to increase transparency, competition and efficiency enabling an easy way of doing business with the Government of Jamaica.

GOVERNMENT
PUBLIC
PROCUREMENT

If you are interested in doing business with the Government, you are invited to view tender notices for procurement contracts on this page.